

Hospital-to-Home Discharge Support Program

How will I get home?

Will I be able to get into
the bath or shower?

Who will take me to
follow up appointments?

How will I get groceries
or make meals?

Who can I call if I have questions?

WE CAN HELP

Whether you or a family member have been hospitalized for a short period or long term stay, being discharged from the Hospital can be a stressful event. You will have many questions that need immediate answers. We can Help.

Right at Home Canada provides both in-home, non-medical and medical support services to seniors and adults with disabilities. We have a specialized Hospital-to-Home Support Program designed to provide peace of mind for patients returning home and their families.

Hospital -to-Home Program includes:

- Patient preparation, education, communication and support throughout the discharge process and afterwards
- Key Liaison with CCAC and Insurance Companies
- Safety Check of Home prior to discharge with light cleaning (if applicable) , fridge emptying and grocery list
- Transportation home with your personal PSW caregiver*
- Medication & Pharmacy Pick-up
- A flat-rate fee for the full program- no hourly charges

*Extra mileage costs may apply if travelling outside of Guelph.

Additional Assistance Available*:

- Personal care, grooming and/or bath services (PSW Support on your schedule)
- Coordinating and ordering assisted devices (walkers, hospital bed rentals, wheelchairs etc.)
- Home help such as light housekeeping, laundry and meal preparation (on your schedule)
- Coordination of RAH Fresh Meal Delivery or Meals on Wheels (cost per meal)
- Companion visits & caregiver respite (Companion caregivers on your schedule)
- Rightcare365 program- care concierge for ongoing medical health management

*Extra costs apply.

At Right at Home, we are here to help.

Contact us for more information: Phone: 519-265-7887 Email: careguelph@rightathomecanada.com



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